

RETURN POLICY:

- 1. All returns must be pre approved by our customer service representatives. Please contact us through our Contact us page to begin return.
- 2. Proof of purchase must be included in parcel.
- 3. Items must be returned within 30 days of purchase.
- 4.The returned items must be unused condition with all original labels attached and packaging included.

If the item/s returned does not meet our Return Policy it will be sent back to you.

HOW TO RETURN:

Online purchases must be returned to our online store.

If your return meets all conditions in our Return Policy, please fill out the below information and send your item/s to:

Zippv Returns

36 Colrado Crt Hallam VIC 3803

When returning items to our online store, you are responsible for the cost of return.

We recommend sending your item back using a trackable delivery service as Zippy Electrical Suppliers does not accept responsibility for items lost in transit.

Customer Details	
Name	
Order No.	

Return Info

MODEL NUMBER	ITEM NAME	REASON (see below)	REASON EXPLAINATION

REASON CODES:

P LOOKED DIFFERENT TO WEBSITE PICTURE

F FAULTY

W WRONG ITEM DELIVERED

D DIDN'T SUIT

O OTHER